**Thomas E. Worthy**

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**PROFESSIONAL SUMMARY**

Dedicated, results-oriented **Manager** with proven record in problem solving, project planning, and customer problem analysis. Leader with excellent history of maintaining lab facilities, resource allocation activities, software and hardware testing, and capital funding. Specific areas of experience:

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| --- | --- | --- |
| * Staff Development | * Installing | * Assembly |
| * Leadership | * Mentoring | * Team Player |
| * Management | * Analysis | * Trouble-Shooting |

**SELECTED ACCOMPLISHMENTS**

* Led development of test strategy for first article testing with customer that exceed all performance numbers and led to maximum payout.
* Developed new method of regression testing that was previously thought impossible, enabling remote site to perform tests without additional cost in time or resources.
* Increased success rate of software and hardware installations from 60% to over 95% by developing and implementing installation process. Changes included giving installers more information, meeting requirements before installation, and generating plans for each installation.
* Re-engineered and exceeded target goal of lab usability to 95% by scheduling regular hardware maintenance with each software upgrade. This anticipated and corrected problems before they occurred.
* Executed new resource allocation policy that increased usage of equipment by nearly 50% and allowed users from remote sites to access convenient to their time zone.
* Planned and managed through multiple downsizing events while maintaining corporate loyalty.
* Created automated testing library using Empirix e-Tester that reduced regression testing cycle from ten days to five days.
* Adapted software defect tracking tool to analyze internal and external issues where no method was previously in place.

**PROFESSIONAL EXPERIENCE**

**SIEMENS LOGISTICS** – Irving, Texas 2007-Present

***Service Operations Manager (2018-Present)***

* Served as project manager for field installations of package singulator systems across multiple sites. Managed field resources and subcontractors to successfully install equipment and complete commissioning.

***Engineering Manager (2009-2018)***

* Served as technical lead for $16 million-dollar incentive program that met performance objectives during field testing.
* Managed resources successfully to meet multiple program needs and ensure on time delivery.

***Consulting Software Engineer (2008-2009)***

* Successfully coordinated with remote partners in Germany to execute multiple projects on schedule that met or exceeded custom quality requirements.

***Senior Software Engineer (2007-2008)***

* Developed and scripted test cases for a 300+ computer system involving multiple subsystems.
* Coordinated team of engineers through several test cycles to help determine test readiness.

**CHECKFREE (Formerly Carreker Corporation)** – Dallas, Texas 2004-2007

***Quality Assurance/Testing Analyst II (2004-2007)***

* Developed templates and process documentation for creating test plans and test cases.
* Executed new requirements in defect tracking that reduced the average investigation time from four weeks to two weeks.

**ALCATEL USA, INC. (Formerly DSC)** – Plano, Texas 1997-2004

***Engineering Team Lead III (2000-2004)***

* Directed capital funding of $3 million for hardware and software products needed by entire division for testing and development. Over 90% of items were successfully granted.
* Improved implementation time of database changes on products from one week to 24 hours by collaborating and partnering to outline changes.

***Software Development Engineer III (2000)***

* Worked successfully at international remote site (Ireland) with team of engineers for three months in developing new and better systems of lab support resulting in improved process and turn around time.

***Software Development Engineer II (1998-2000)***

* Pioneered process for software installation that allowed installations to be completed in hours instead of days. Number of installations increased from one to six daily, giving users more flexibility to complete necessary testing.
* Introduced new training method allowing team members to contribute to division goals faster.

***Software Development Engineer I (1997-1998)***

* Created and implemented hardware and software database for customer demonstration that involved convincing customer reliability of network. Customer extended contract for six more years.
* Initiated new method of tracking installations resulting in greater efficiency and productivity.

**EDUCATION AND TRAINING**

University of Texas at Dallas - Richardson, Texas

Master of Science in Management and Administrative Sciences

Concentration in Management Information Systems

University of Texas - Austin, Texas

Bachelor of Science in Computer Science

Management Training Courses

American Management Association Management Skills and Techniques Training

Situational Leadership Training

Software Expertise and Training

Windows NT/2000/XP/7/8/10, Microsoft Office, SQL Server, JIRA, Quality Center, TestDirector, Empirix, CMMI Level 3 Assessor Certified